

## Toba International hotel's coronavirus infection prevention measures and requests

Toba International hotel takes the following measures as a countermeasure against infection by the coronavirus, considering the health of customers and staff.

### Request to customers



#### Disinfection

Please make sure to disinfect at the by keeping a distance from in various places and guest rooms.



#### Body temperature check

All visitors will have a body temperature check.



#### fever and bad health condition.

Please contact the staff.



#### Wearing a mask

Please be kindly to wear a face mask.



#### physical distancing

Please cooperate with us to prevent the spread of coronavirus infection by keeping a distance from people.  
\* use in elevators and smoking places



#### Payments

Please use a credit card as much as possible to prevent infection.

### Check - in

- We have changed to the check-in style at the front counter.
- Check -in at the sofa and welcome drink temporarily to avoid congestion
- In order to avoid contact with people as much as possible, we do not provide guidance to the rooms.

### Inside the building

- We thoroughly clean and wipe up inside the hotel building with alcohol disinfectant.
- A splash proof board is installed at the front desk and at the facility counters in the building.
- We discontinue use of hand drier in the toilets.

### Guest room

- In addition to guest room cleaning, alcohol disinfectant is sprayed with an sprayer to sterilize every corner of the room. In particular, we thoroughly clean the parts that are touched by hands (door knobs, drawers, remote controllers, switches, etc.)
- All amenities are exchanged.
- Drinks in the minibar are removed. (refrigerator)
- Drinks can be purchased at the vending machines on the 4th floor of Ocean Wing / 1st floor of harbor wing, or at the hotel shop.
- We have removed the pamphlet and other papers. Please be at the front desk when you need.
- When flushing the toilet, please close the lid to prevent splash infection.
- We will not clean rooms during your stay.
- If you need cleaning or equipment, please contact the front desk.

### Restaurant

- We ask all customers to disinfect the hands when enter to the restaurants.
- In addition, we will take a temperature measurement at breakfast to check your health.
- Tableware (plates, glasses) and cutlery are washed at high temperature.

### Staff

- We try to prevent infection by checking the temperature and washing hand before go to work.
- All staff will wear a mask.

### other

- The public bath may be crowded depending on the time . ( 16 : 00~18 : 00, 20 : 00~22 : 00)
- Please keep a distance from people to prevent infection.
- It may be place some restrictions on the usage due to congestion condition.

If you have any question or requests, Please contact the Reception. (Extension number - 55)

We give best priority to the safety and security of our customers and employees. We appreciate your understanding and cooperation.